



CÚRAM SOFTWARE CONTINUING STRONG MOMENTUM IN SOCIAL ENTERPRISE MANAGEMENT GLOBALLY

Increased Revenue, Live Customer Sites and Outstanding Customer Satisfaction Survey Results Further Extend Industry Leading Position

Herndon, Va. – March 25, 2009 – Cúram Software, the leading provider of Social Enterprise Management (SEM) software solutions, today announced significant market momentum in 2008 demonstrated by an increase in revenue, live customer sites across the globe, and customer satisfaction survey results that trump the industry average. These results underscore Cúram Software's commitment to providing its market leading, commercial off-the-shelf (COTS) solutions to social enterprises, including human services, workforce services, and social security agencies globally.

Cúram Software is pleased to report a 40% increase in live customer sites across the United States including California, Indiana, Louisiana, New York and Utah, as well as internationally in Australia, Canada, Ireland, the Netherlands, New Zealand, and United Kingdom. Cúram Software maintains success in vastly different agencies by leveraging commonalities in their need for outcome-focused service delivery.

The launch of new products within the Cúram Business Application Suite™ contributed to the success of 2008. Some of the highlights include:

- Cúram for Citizen Self Service - enables organizations to provide a user-friendly, self-service capability to their customers through a configurable Web portal, allowing citizens to screen for potential eligibility for a wide range of programs

- Decision Assist™, Supervisor Workspace™ and Provider Management™ - allows caseworkers and supervisors to easily track all cases and decisions
- Cúram Child Services™ - addresses the needs of child welfare agencies by providing a wide range of business processes and services that support the end-to-end business needs of protective services agencies
- Cúram Social Enterprise Collaboration™ (SEC) - designed to facilitate and promote better communication and coordination between multi-disciplinary human and social services teams working to achieve positive outcomes for clients

The 2008 customer survey, performed by the leading external research organization, cites increased satisfaction in overall quality of products and overall effectiveness of Cúram training. According to customers, Cúram Software leads the industry average in ease of doing business, effectiveness of support, overall value relative to price paid, and overall performance. These statistics highlight Cúram Software's strong customer relationships and commitment to our customers' success and satisfaction.

Also a factor in maintaining Cúram Software's industry leading position was a public/private partnership with the independent advocacy group Children's Research Center (CRC), a division of the National Council on Crime and Delinquency (NCCD). Integrating NCCD/CRC's assessment and decision support tools, Structured Decision Making® (SDM), with Cúram Software's child welfare solution enabled improved client outcomes through evidence-based practices and speed of access to advances in research and new tools.

"We are pleased with the multitude of projects that have gone live this year and tremendously appreciative that customers continue to regard Cúram as a leader in the Health and Human Services, Social Security and Workforce Services Industries," said Ernie Connon, president, Cúram Software. "Our successful year

will translate to additional value for our customers as we continue to invest in the development of solutions that will achieve effective and efficient integrated service delivery for citizens.”

SEM is a category of enterprise software that is citizen-centric and leverages COTS products to transform as well as modernize health, human services, workforce services, and social security agencies. SEM provides comprehensive enterprise eligibility IT solutions – crossing agency boundaries, simplifying policies, and integrating with existing technology. SEM fosters holistic, convenient services for citizens as well as provides screening for needs and referrals to state- and community-based resources.

About Cúram Software:

Cúram Software is the leading provider of Social Enterprise Management (SEM) software solutions, delivering best-in-class applications for social enterprises globally including, health and human services, workforce services, and social security organizations. Using the Cúram Business Application Suite™ agencies can immediately reap the benefits of client-centric business processes and an outcomes-driven integrated service delivery model. The Cúram Business Application Suite, underpinned by the Cúram Enterprise Framework™, combines the advantages of commercial off-the-shelf (COTS) software, an enterprise platform and service-oriented architecture with the business and technical flexibility required to allow agencies to implement solutions to meet their strategic objectives. Cúram Software is headquartered in Dublin, Ireland with offices throughout North America, Europe, Australia, and India. For more information, visit www.curamssoftware.com.